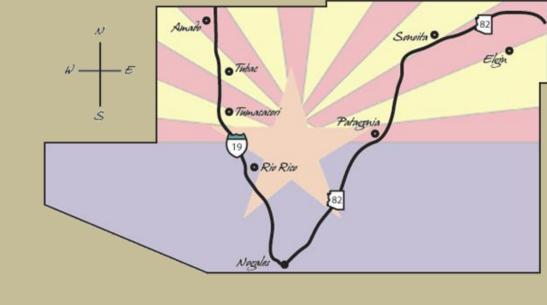
# Crafting Value Propositions for Vertical Networks

Cassalyn David, MPH

SANTA CRUZ COUNTY ADOLESCENT WELLNESS NETWORK

# Vision

# To be the collaborative voice and catalyst for adolescent wellness in Santa Cruz County, Arizona



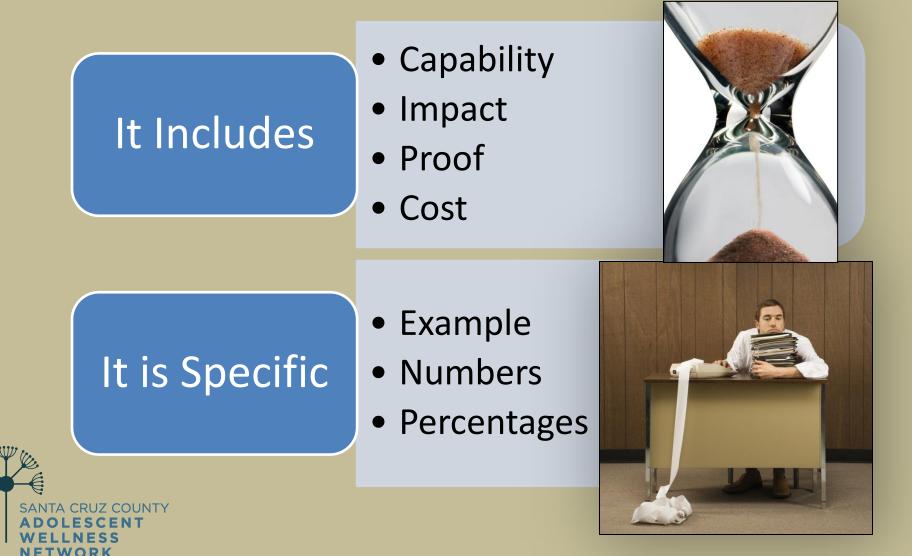






#### "I must have it!"





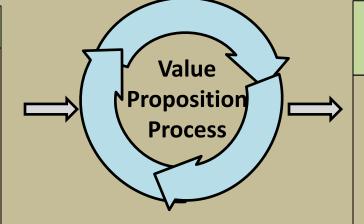
### Value = Benefit - Cost



### The Process



- Customer
  experience
- Offerings
- Benefits
- Cost and Risk
- Price
- Alternatives



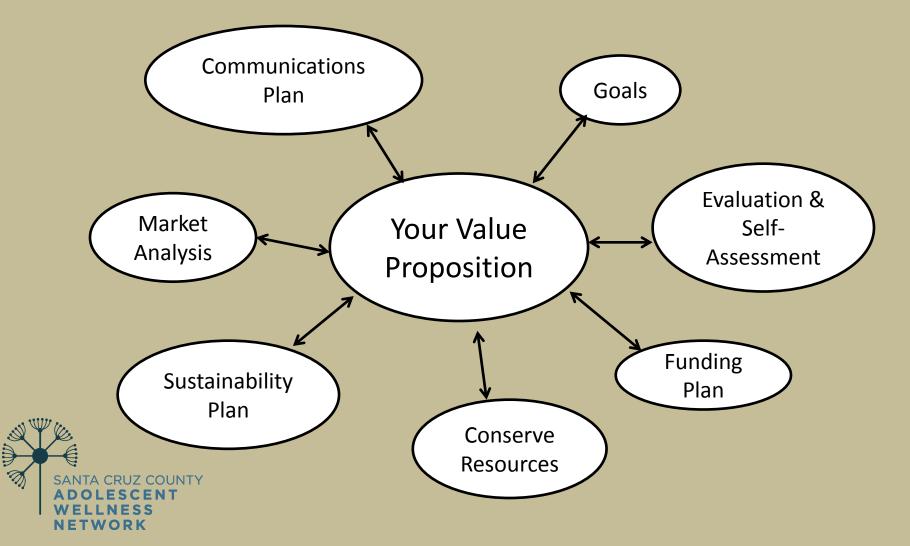


- New and retained Customers
- Profitable growth
- Enhanced offerings
- Improved messaging



Adapted from Bradt, 2009

# Value Proposition Process Contributes to the *Big Picture*



### Our experience:

- Challenges as a vertical network:
  - Quantifying benefits
  - Diversity of member organizations
  - Our model: Pool resources to meet needs in the community



## **Our Experience**

- Woven into Sustainability Planning Process
  - What value does membership provide your organization?
  - Think outside the box: What resources or opportunities does your organization need?
- How can we communicate our value?
- Cyclical Process.



### Your Turn





# Don't take my word for it

"It is more enjoyable, rewarding, and profitable to work for [and with] organizations that offer compelling value propositions."

-Cebrowski

A cynic is someone who knows the cost of everything and the value of nothing -Oscar Wilde



#### Toolkit, References, & Acknowledgements

 Jill Konrath's free Value Proposition Toolkit <u>http://www.jillkonrath.com/value-</u> proposition-kit/

Irresistible Value Propositions



### Toolkit, References, & Acknowledgements

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Chic CEO. Value Proposition. <u>http://www.chic-ceo.com/value-proposition</u>. Retrieved 3.20.13.

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Deana Farmer Susan Kunz Gail Emrick

# Thank you!

### **Questions**?

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The collaborative voice and catalyst for adolescent wellness in Santa Cruz County