

#### "Health Care Leadership: Creating Synergy at the Top"

NCHN 15<sup>th</sup> Annual Conference Charleston, South Carolina

April 22, 2009



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## Objectives of this session...

#### To ...

- Look at the role of leadership in health care organizations
- Specifically, explore the relationships between the Board, CEO, and Senior Management
- Examine the major leadership groups
- Look at the areas that leadership has the most impact
- Offer some practical advice regarding how to build better leadership teams.

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Synergy: 1+1=4



Synergy comes from the Greek word "synergia", meaning joint work and cooperative action.

Synergy occurs when the result is greater than the sum of the parts. Synergy is created when things work in concert together to create an outcome that is in some way of more value than the total of what the individual inputs is.

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## Why synergy is important

- Neither the board or senior management has all of the answers.
- Synergy builds "organizational" knowledge and competency.
- Competency increases proficiency.
- Proficiency improves organizational performance.

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### Our Goal: Synergy at the Top

What we want is a highly effective Board-Management Team that can accomplish more together because it can...

- Create momentum and focus on organizational direction
- Rapidly and effectively implement strategy
- Achieve its mission
- Solve problems; and
- Invest in and secure its future.

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## WIPFLi Principles of Organizational Synergy

- Commit to improving governance skills.
- Establish core competencies for Board and Management.
- 3. Build organizational and industry knowledge.
- 4. Commit to flawless communications.
- Create clear roles at the Board and Management levels.
- 6. Co-mentor.

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For health care organizations it means building strong leadership teams and relationships between governing boards and senior management.



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#### Google mentions...

"Leadership" = 126,000,000

"Leadership definition" = 7,000

"Leadership Development" = 4,690,000

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### <u>Leadership</u> ("one" definition):



Leadership is a process by which a person or group influences others to accomplish an objective, and directs the organization in a way that makes it more cohesive in order to accomplish its goals. Leaders carry out this process, working through others, by applying their leadership attributes, such as beliefs, values, ethics, character knowledge, and skills.

University of Michigan Medical School Study (with modifications)

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